ABSTRACT OF THE DISCLOSURE

A server sends an input form for inputting a customer ID to a customer terminal having accessed the server, in response to accessing from the customer terminal. The server receives the

- 5 customer ID sent from the customer terminal in association with the sent input form. Upon retrieval of customer information corresponding to a user in association with the received customer ID, the server sets one or more corresponding items of the retrieved customer information in a member form for inputting member
- 10 information. The server sends the member form wherein the one or more information items are set to the customer terminal, and stores the member information sent from the customer terminal in a member-information database.